

Belco Rewards® Frequently Asked Questions

1. [How does the Belco Rewards program work?](#)
2. [How do I register my card in the Belco Rewards Program?](#)
3. [How does the Belco card earn points?](#)
4. [How do I redeem my points?](#)
5. [Do my points expire?](#)
6. [How do I redeem for air travel?](#)
7. [Am I required to use my Belco Rewards credit card to pay for amounts in excess of my point redemption?](#)
8. [Whom should I contact if something goes wrong with my flight?](#)
9. [What happens if I cancel a flight booked through Belco Rewards?](#)
10. [Can I link my Belco Rewards account with another Belco Rewards account?](#)
11. [How do I remove a previously linked Belco Rewards account?](#)
12. [Can I keep my points if I close my account?](#)

1) [How does the Belco Rewards program work?](#)

Earn points for everyday purchases when you register your eligible Belco card in the Belco rewards program. Once you accumulate enough points, you can use them for rewards such as air travel, hotel accommodations, travel packages, gift cards, merchandise, or account credits.

2) [How do I register my card in the Belco Rewards Program?](#)

To register your Belco card, please visit www.belcorewards.com and click on the "Register" link. If additional assistance is needed, please contact the Belco Rewards Redemption Center at 1-888-995-1283.

3) [How does the Belco card earn points?](#)

Use your Belco credit card to make qualifying purchases and you will receive one (1) point for every \$1.00 in net purchases (purchases less returns). Cash advances, fees, and balance transfers do not earn points.

4) [How do I redeem my points?](#)

Redeem points at your convenience by logging into the Belco rewards site at www.belcorewards.com, if you prefer to redeem by phone you can call the Belco Rewards Redemption Center at 1-888-995-1283.

5) [Do my points expire?](#)

Yes, points expire 36 months from the date earned.

6) [How do I redeem for air travel?](#)

Search and redeem for your airline ticket under Travel Rewards on the Air page. You have three options to redeem for Air.

- Pay Cash: The full amount of a companion airline ticket will be charged to your Belco card.
- Use Max: Use all your points to cover the full amount of the airline ticket.
- Use Other: Enter the number of points you wish to redeem. A maximum of 9 tickets may be booked per itinerary.

Points and overages will not be processed until the airline ticket has been completely booked. For general inquiries or to redeem by phone, please call the Belco Rewards Redemption Center at 1-888-995-1283.

7) Am I required to use my Belco Rewards credit card to pay for amounts in excess of my point redemption?

Yes. Only your registered Belco credit card can be used to pay for amounts in excess of point redemption.

8) Whom should I contact if something goes wrong with my flight?

You may contact the airline directly. You will receive airline contact information on your flight itinerary, which will be emailed to you after you redeem points for air travel.

9) What happens if I cancel a flight booked through Belco Rewards?

Tickets and fees are non-changeable and non-refundable. Any changes to itinerary must be handled directly with the airline listed on your itinerary. You may be subject to fees enforced by the airlines for changes to your flight itinerary.

10) Can I link my Belco Rewards account with another Belco Rewards account?

Yes. To combine points on more than one card you will need to log in to your Belco Rewards account, select your name at the top of the home page which will take you to the "My Account" page. On the "My Account" page you will need to select the LINK button. Once this link is selected you will be presented with list of fields to fill in and then hit the LINK to submit your request.

11) How do I remove a previously linked Belco Rewards account?

To remove a previously linked account you will need to log in to your Belco Rewards account, select your name at the top of the home page which will take you to the "My Account" page. On the "My Account" page you will need to select the Belco Card you want to remove. Once the card is selected you will hit the REMOVE Button below.

12) Can I keep my points if I close my account?

No. All Belco Rewards points will be forfeited upon account closure. You must redeem your points before closing your account. You may also gift your points to a family member or friend with a Belco Rewards account before closing your account.